



ISO 27001 Certified

National Clearing Company of Pakistan Limited

8th Floor, Pakistan Stock Exchange Building, Stock Exchange Road, Karachi

NCCPL/CM/FEBRUARY-17/16

February 22, 2017

Facilitation through Call Center & CRM Solution

Dear Clearing Members,

This is with reference to our Circular No. NCCPL/ CM /MARCH-16/10 dated March 29, 2016 on the above captioned subject.

In this respect, Participants / Clients were requested to communicate their queries / complaints to the National Clearing Company of Pakistan Limited (NCCPL) by using dedicated **Universal Access Number (UAN) 111-111-622** instead of dialing any other landline numbers.

In pursuance to provide efficient and in-time support, effective from **March 06, 2017**, all Participants/ Clients are advised to call on our dedicated UAN for queries/complaints. Calls on other landline numbers will not be entertained by NCCPL from such effective date.

For any further queries or concerns, please feel free to contact the Customer Support Services of your respective locations.

City	Telephone Number	UAN Number	Fax Number
Karachi	021-32460811-19 Ext. 209, 214, 217, 218 & 224 Dir. 021-32438531-32-33	021-111-111-622	021-32462825
Lahore	042-36280815-7		042-36280818
Islamabad	051-2895460-62		051-2895463

Regards,

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Rehan Saif

Head of PD & CSS

CC:

1. Executive Director – Policy, Regulation and Development – SMD
Securities & Exchange Commission of Pakistan – Islamabad
2. Managing Director – Pakistan Stock Exchange Limited